

State of California—Health and Human Services Agency
Department of Health Services



Sandra Shewry
Director



ARNOLD SCHWARZENEGGER
Governor

MESSAGE FROM THE DIRECTOR
CALIFORNIA PERFORMANCE REVIEW

Shortly after assuming office, Governor Schwarzenegger issued an Executive Order that established a mechanism – the California Performance Review (CPR) – for making government more effective, efficient and responsive. The CPR tapped the expertise and experience of state employees, including many from the departments and boards within the California Health and Human Services Agency (CHHSA), in a systematic examination of the way in which state government conducts the public's business. This review culminated in hundreds of recommendations for improving government's performance and accountability.

On August 3 the CPR presented its report to the Governor, who has made it clear that he wants as much input as possible, from as many people as possible, before deciding how he will respond to the CPR's recommendations. To view the report on line, please visit the CPR's Web site at www.cpr.ca.gov. Thus, while the CPR's work has come to an end, ours has just begun. It is now incumbent upon CHHSA and its departments to evaluate the CPR's proposals within our organizational/programmatic jurisdiction and provide informed recommendations to the Governor.

Toward this end, CHHSA and the California Department of Health Services have initiated processes for soliciting feedback on the CPR's recommendations from constituency groups as well as employees. In addition, the Governor has appointed a special commission that will be conducting public hearings on the CPR in August. The hearing for issues related to CHHSA is scheduled for August 20 in San Diego.

The CPR is an unprecedented initiative aimed at improving the performance and accountability of state government. Constructive feedback from constituency groups, state employees and the public is essential to providing informed recommendations to the Governor on the CPR's proposals and we invite your comments via the CPR Web site cprchhs@chhs.ca.gov.

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